Cooling

the

Flames

o Anger

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January 12, 2019

SCHEDULE

Session 1: Understanding Anger

9:00 am - 10:00 am

Session 2: The Role of Anger in Relationships

10:10 am - 11:00 am

Session 3: Getting to the Heart of My Anger

11:10 am - 12:00 pm

LUNCH BREAK

12:00 pm - 1:00 pm

Session 4: Doing Anger Well

1:00 pm - 1:50 pm

Session 5: Tools for Cooling the Flames

2:00 pm - 2:50 pm

Evaluations

2:50 pm – 3:00 pm

Closing Prayer

3:00 pm

Introduction

- You are participating in a project designed by candidate Gary Hallquist, who is pursuing a Doctor of Ministry degree in Biblical Counseling from Southeastern Baptist Theological Seminary.
- As such, you agree to participate by taking a pre-test and a post-test, to evaluate your knowledge of the content of this workshop before it is presented, and after it is presented. Individual results will not be shared. Group results will be included in the Ministry Project Report.
- It is important that you attend all five sessions. Come back promptly after breaks and after lunch, so that we can stay on schedule.
- Take notes. Ask questions.

Unrealistic Expectations

- You will never struggle with anger again after this workshop.
- Attending this workshop will ensure you will never need counseling for your anger.
- All of your questions about anger will be answered today.

Realistic Expectations

- You will understand far more about anger than you did before today.
- You will have biblical tools to help you handle your anger and the anger of others when you leave today.
- You'll be tired of talking about anger by 3:00 pm. (Hopefully you won't be angry about it!)

Let's Get Started

• Pre-test (10 minutes)

"Do you do well to be angry?" Jonah 4:4

Session 1: Understanding Anger

DEFINITION

Anger is a <u>strong feeling of displeasure</u> that occurs when a situation or another person's words or actions do not <u>meet our expectations</u>. Anger describes the <u>emotion</u>, the <u>physical</u> <u>sensations</u>, and the <u>response</u> of the angry person.

- Strong feeling of displeasure
- Situation, words, actions
- Meet our expectations
- Emotion
- Physical sensations
- Response

Where did anger come from?

- the *imago Dei*
 - "Then God said, 'Let us make man in our image, after our likeness'... So
 God created man in his own image, in the image of God he created him;
 male and female he created them." (Genesis 1:26–27)

What happened?

- <u>the fall</u>
 - "So when the woman saw that the tree was good for food, and that it was a delight to the eyes, and that the tree was to be desired to make one wise, she took of its fruit and ate, and she also gave some to her husband who was with her, and he ate." (Genesis 3:6)
 - "And the LORD had regard for Abel and his offering, but for Cain and his offering he had no regard. So Cain was very angry, and his face fell."
 (Genesis 4:4b–5)
 - "When Adam had lived 130 years, he fathered a son in his own likeness, after his image, and named him Seth." (Genesis 5:3)

What's the result?

- Human anger can be <u>righteous</u> or <u>unrighteous</u>.
- Most human anger is <u>sinful</u>.

Quote from Aristotle

"Anyone can become angry. That is easy. But to be angry with the right person, to the right degree, at the right time, for the right purpose and in the right way—that is not within everyone's power and is not easy."

WHAT THE BIBLE SAYS ABOUT ANGER

- The anger of God
 - In the entire book of Genesis, the term "angry" is never used to describe
 God or his responses to mankind. The first time the Bible says God was
 angry is Exodus 4:14.
 - Five qualities of God's anger (*Winston Smith*)
 - God's anger is a <u>redeeming</u> anger.
 - God's anger <u>attacks</u> what threatens His marriage relationship.
 - God's anger is <u>honest</u> and invites <u>honesty</u>.
 - God's anger is <u>patient</u> and <u>timely</u>.
 - God's anger is <u>sacrificial</u>.
 - "God is <u>slow</u> to anger and <u>abounding</u> in steadfast love." (Num 14:18a)
 - This couplet appears <u>eight</u> times in the Scriptures.
 - "He is God, and not man, or our sins would soon drown his love; yet above the mountains of our sins the floods of his mercy rise." (*C. H. Spurgeon*)
 - o God's anger is directed at his covenant people far more often than at the

pagan nations.

- "Then the anger of the LORD was kindled against Moses" (Exod 4:14)
- "And the anger of the LORD blazed hotly" (Num 11:10)
- "And the anger of the LORD burned against the people of Israel" (Josh 7:1)

• "And they provoked the LORD to anger" (Judg 2:12)

• The anger of Jesus

- Anger at the <u>Pharisees</u>: "And he looked around at them with anger, grieved at their hardness of heart" (Mark 3:5)
- Anger at his <u>disciples</u>: "But when Jesus saw it, he was indignant" (Mark 10:14)
- Anger at the <u>moneychangers</u>: "And making a whip of cords, he drove them all out of the temple" (John 2:13–16)
- Anger at <u>death</u>: "When Jesus saw her weeping... he was deeply moved in his spirit and greatly troubled" (John 11:33)
- The anger of humans
 - Cain (Gen 4)
 - "And the LORD had regard for Abel and his offering, but for Cain and his offering he had no regard. So Cain was very angry, and his face fell. The LORD said to Cain, 'Why are you angry, and why has your face fallen? If you do well, will you not be accepted? And if you do not do well, sin is crouching at the door. Its desire is for you, but you must rule over it." (Gen 4:4b–7)
 - Cain's anger resulted in the <u>death</u> of Abel.
 - o Moses (Exod 32)
 - "Moses' anger burned hot, and he threw the tablets out of his hands and broke them at the foot of the mountain. He took the calf

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that they had made and burned it with fire and ground it to powder and scattered it on the water and made the people of Israel drink it." (Exod 32:19b–20)

- Saul and David (1 Sam 18+)
 - Saul's madness calmed by <u>music.</u>
 - Saul's anger abated by David's <u>kindness</u>.
- David and Nabal/Abigail (1 Sam 25)
 - David's anger was justified.
 - Abigail's actions <u>minimized</u> the repercussions.
 - <u>God</u> brought justice to Nabal had a heart attack and died.
- Naaman (2 Kings 5)
 - Naaman's anger was brought on by <u>pride</u>.
 - Naaman's <u>servants</u> calmed him down.
- Two key passages
 - \circ "Be angry and do not sin; do not let the sun go down on your anger, and

give no opportunity to the devil." (Eph 4:26–27)

- "Be angry" may or may not be a command. At the very least, Paul is affirming that <u>everyone</u> gets angry at times.
- If and when we do become angry, we must be careful that it does not result in <u>sin</u>.

- While as a general rule it is good to not <u>go to bed angry</u>, the instruction is to <u>deal</u> with your anger in a wise way <u>as soon as</u> <u>possible</u>.
- Letting anger <u>linger</u> is giving <u>opportunity</u> to the devil.
- "Know this, my beloved brothers: let every person be quick to hear, slow to speak, slow to anger; for the anger of man does not produce the righteousness of God." (James 1:19–20)
 - <u>Slowing down anger</u> is a command found in four Proverbs: 14:29, 15:18, 16:32, 19:11.
 - Being <u>quick to hear</u> is the first step to slowing down anger.
 - Just because an angry thought <u>comes into your mind</u> does not mean it should automatically <u>come out of your mouth</u>.
 - Don't be <u>slow</u> to hear, <u>quick</u> to speak, and <u>quick</u> to get angry!
 - There are <u>rare exceptions</u> to verse 20.

SESSION 1 TAKE-AWAYS

- 1. Anger is an emotion God gave to all humans.
- 2. Anger is part of the *imago Dei* and as such, was intended to produce good.
- 3. The Bible says there are two kinds of anger: righteous and unrighteous.
- 4. God's anger is always righteous. Human anger is rarely righteous.
- 5. A dominant characteristic of God is that he is slow to anger and abounding in steadfast love.
- 6. The dominant command in Scripture regarding anger is to slow it down.
- 7. The dominant warning in Scripture regarding anger is that sinful anger has the potential to be highly destructive, both to the angry person and to his/her relationships.

"You can't always make things better but you <u>can</u> always make them worse."

Eric Barker

Session 2: The Role of Anger in Relationships

ANGER AND ME

- How my anger affects me
 - Thoughts
 - Cognitive <u>distortions</u> in self-talk (see chart on next page)
 - Ask yourself
 - Are my thoughts revealing an *idol*?

Anger is a great idol-detector!

- Are my thoughts <u>self-focused</u> or <u>God-focused</u>?
- What would <u>Jesus</u> have me do with these thoughts? What would <u>Satan</u> have me do with these thoughts?
- What is the <u>goal</u> of my thoughts?
 - Being right, control, domination, <u>manipulation</u>,

intimidation, retribution, the glory of God

- What is <u>underneath</u> my thoughts?
 - o <u>fear</u>, <u>hurt</u>, <u>frustration</u>, other?

Cognitive Distortions That Fuel and Misdirect Anger			
Personalizing:	Without factual evidence, you believe that another person's statements or actions are directed toward you. You may feel personally attacked.		
Catastrophizing:	You magnify or exaggerate the negative impact of another person's actions or an event well beyond the facts. You "awfulize" the situation.		
Forecasting:	Without any basis in fact, you predict that a situation will turn out badly, without looking fairly at all the possible outcomes.		
Polarized thinking:	Not focusing on all the positive and negative aspects of a situation or thing, you see it in extremes (e.g., success/failure, bad/good). You think in overgeneralized terms (e.g., always, never, any, every).		
Mind reading:	Without asking, you assume you know how another person thinks or feels or what that person's motives are.		
Labeling:	You use name calling or inflammatory descriptors (e.g., "incompetent," "zoo," "farce," "nightmare") to describe another person or situation.		
Filtering:	You focus your thoughts on the most upsetting or threatening things that happened without looking at neutral and positive events that might belie your negative view.		
Thresholding:	Setting an arbitrary limit for what you can stand or will tolerate, you feel justified in being more intense or punitive when another person "crosses the line."		
Blueprinting:	You instruct yourself as to how you will act, often focusing on getting even or punishing another person.		

from W. Robert Nay, Taking Charge of Anger, 2nd ed. (New York: Guilford Press, 2012), 120.

- o Arousal
 - Heart rate and <u>blood pressure</u> go up
 - <u>Breathing</u> rate increases
 - <u>Digestion</u> slows to free up blood for brain and muscles
 - Muscles <u>tighten</u> (shoulders, neck, forehead, jaw, arms, legs)
 - Face <u>flushes</u>, hands get hot with anger or cold with fear
 - Senses are <u>heightened</u>
 - <u>Adrenaline</u> and <u>cortisol</u> are released into blood to trigger "fight-or-

flight" response

The "TRAIL" of Anger			
	0	Calm	
1 -	- 2	Tense	
3 -	- 4	Rattled	
5 -	- 6	Aggravated	
7 -	- 8	Infuriated	
9 -	- 10	Livid	

- Behavior
 - Fight, flight, <u>freeze</u>
 - What was patterned for me in my family of origin?
 - What was godly? Ungodly?
 - What is my anger style? How's it working for me?
 - De-habituate, re-habituate

ANGER AT GOD

- It's not <u>unusual</u> to be angry at God.
 - <u>Good theology</u> takes us there.
 - God is omniscient, omnipotent, always benevolent, and active in the world.
 - "If God <u>controls</u> all things, and he either <u>caused</u> or <u>allowed</u> this bad thing to happen, so he is the one to <u>blame</u>. He could have stopped it but he didn't."
 - "I <u>prayed</u> but it didn't do any good."
 - <u>Theodicy</u> the defense of God's <u>goodness</u> and <u>omnipotence</u> in view of the existence of <u>evil</u>.
- The Bible has <u>numerous</u> examples of people being angry at God.
 - <u>Cain</u>, when God had no regard for him and his offering. (Gen 4)

- <u>David</u>, when God struck Uzzah dead because he touched the ark.
 (2 Sam 6:8)
- o Jonah, when God had mercy on Nineveh. (Jonah 4)
- Anger at God <u>cannot</u> be righteous anger. Anger at God is based on the <u>perception</u> that God did something that wasn't <u>perfect</u>.
- God is <u>patient</u> with us when we are <u>angry</u> at him.
- It is okay to express your <u>questions</u> to God. It is not okay to <u>accuse</u> God or sit in <u>judgment</u> of his ways. Though Job did, he was <u>rebuked</u> for it, as was Jonah.
- Anger is a part of every <u>loving</u> relationship. Scripture does not <u>condemn</u> pouring out our complaints in <u>lament</u> to God. We must ultimately <u>trust</u> God—not just his answers to our questions. He doesn't <u>owe</u> us an explanation of his ways.

ANGER AT MYSELF

- It is <u>good</u> to be angry at yourself when
 - it <u>motivates</u> you to be more <u>diligent</u> in your fight against <u>sin</u>
 - o it <u>reveals</u> where your <u>idols</u> are
 - o it turns your heart toward God and away from the devil
- <u>Ongoing</u> anger towards oneself may reveal
 - o an <u>inability</u> to accept God's <u>forgiveness</u>
 - \circ an incomplete <u>awareness</u> of the depth of <u>depravity</u>
 - o unrealistic expectations of personal success
 - an incorrect <u>perspective</u> of God and <u>grace</u>

ANGER AT HOME

- Anger is <u>inevitable</u> at home.
 - Husbands get angry at wives, wives at husbands, parents at children, children at parents.
 - The way anger was expressed in your <u>family of origin</u> is likely to be your

default setting.

- When you see anger, the following is probably <u>true</u>:
 - Someone is being <u>selfish</u>. *Am I? What about?*
 - Perceptions are usually <u>different</u> from reality. *What am I missing?*
 - Anger suggests <u>ungodly</u> behavior. *How can I respond in a Godhonoring way?*
 - Anger demands justice. *Leave justice to God. Instead, choose kindness, compassion, and mercy.*
- Anger keeps the worst <u>company</u>.
 - "enmity, strife, jealousy, fits of *anger*, rivalries, dissensions, divisions, envy" (Gal 5:19–21)
 - o "quarreling, jealousy, anger, hostility, slander, gossip, conceit, disorder"

(2 Cor 12:20)

- o "anger, wrath, malice, slander, obscene talk, lying" (Col 3:8–9)
- o "bitterness, wrath, *anger*, clamor, slander, malice" (Eph 4:31)

 Anger and its companions may get into your <u>house</u>, but the <u>longer</u> they stay, the more <u>destructive</u> they become.

ANGER OUTSIDE THE HOME

- <u>Avoid</u> angry people when possible.
 - "Make no friendship with a man given to anger, nor go with a wrathful man, lest you learn his way and entangle yourself in a snare."
 (Prov 22:24–25)
 - "A man of wrath stirs up strife, and one given to anger causes much transgression." (Prov 29:22)
- <u>Never</u> respond to anger with anger.
 - "A soft answer turns away wrath, but a harsh word stirs up anger."
 (Prov 15:1)
- <u>Give</u> grace whenever possible.
 - "Let your speech always be gracious, seasoned with salt, so that you may know how you ought to answer each person." (Col 4:6)
- <u>Empathize</u>. You cannot see what is below the <u>surface</u> of their anger, so <u>listen</u> to them and <u>respond</u> to the fear, hurt, or frustration underneath.
 - "For we do not have a high priest who is unable to sympathize with our weaknesses." (Heb 4:15a)
- <u>**R**epay</u> evil with good.
 - "Repay no one evil for evil, but give thought to do what is honorable in the sight of all." (Rom 12:17)

HELPING OTHERS WITH THEIR ANGER

- <u>Enter</u> into their world, do your best to <u>understand</u> them, and give them <u>gospel</u> hope.
- Help them see their <u>wrong beliefs</u> and <u>sinful motives</u> that lead to anger and <u>point</u> them to the God of grace.
 - God is the only <u>perfect</u> and <u>righteous</u> judge, so leave the judging to him.
 - God is also merciful and <u>forgives</u> those who come to him in faith.
 - God is perfectly good, loving, and sovereign. You can trust him.
- Help them to see the need to <u>de-habituate</u> the wrong responses to anger and <u>re-habituate</u> godly responses to anger.

SESSION 2 TAKE-AWAYS

- 1. Anger affects my thoughts, arousal, and behavior. Awareness is crucial.
- 2. Anger at God is not unusual, but it is sinful. It implies God is imperfect in either his goodness or his power.
- God is patient with those who are angry with him. He is slow to anger and abounding in steadfast love.
- 4. Anger at yourself can be of some benefit, but if the anger is ongoing, it is likely revealing theological struggles you may have with the grace of God.
- 5. The closer the relationship, the more likely anger is to occur. When it does, remember:
 - a. Someone is being selfish.
 - b. Someone's perception is skewed.
 - c. How anger is telling you to respond is likely to be ungodly.
 - d. Anger wants justice—which is best left up to God.
- 6. Remember the ANGER acrostic for dealing with anger outside the home:
 - a. Avoid angry people when possible.
 - b. Never respond to anger with anger.
 - c. Give grace whenever possible.
 - d. Empathize.
 - e. Repay evil with good.

"Of the Seven Deadly Sins, anger is possibly the most fun. To lick your wounds, to smack your lips over grievances long past, to roll over your tongue the prospect of bitter confrontations still to come, to savor to the last toothsome morsel both the pain you are given and the pain you are giving back—in many ways it is a feast fit for a king. The chief drawback is that what you are wolfing down is yourself. The skeleton at the feast is you."

Frederick Buechner

Session 3: Getting to the Heart of My Anger

Scenario 1: Sally and Jim

Sally and Jim are newlyweds. Jim grew up in a family where expressing anger outwardly and loudly was the norm. Sally grew up where anger was swept under the rug and never discussed. Jim is getting ready for work and opens his underwear drawer to discover that he has no clean t-shirts.

"Sally, where are my clean t-shirts?"

"Uh-oh. I was gonna wash them yesterday but when you took me out for breakfast, it threw off my day and I forgot all about them. Sorry."

"Sorry? Is that it? I have to go to work, and I have no clean t-shirts. What am I supposed to do? Put on a dirty one?" Jim at this point is aggravated and his voice and body language definitely give it away.

Sally starts to cry. She runs to the laundry room, puts a few t-shirts on a light wash, and says, "I can have you a clean one in about 20 minutes. Will that be okay?" as she sniffs back tears.

"Nope. I'll be late. Just hand me a dirty one," he says tersely. Looking at Sally, he says, "This better not become a pattern." She sheepishly shakes her head. Jim gets dressed and leaves without kissing her goodbye. Sally lays on the bed and cries.

OUTIES

- Jim is an "outie." When an outie gets angry, he <u>expresses</u> it just like he sees it <u>in</u> the moment. He may sound <u>higher</u> on the anger scale (TRAIL) than he actually is, <u>especially</u> to an "inie."
- An outie's <u>assumptions</u> are often...
 - My perception *is* reality.
 - I have been <u>wronged</u>.
 - I <u>deserve</u> justice; at the very least, an <u>apology</u>.
 - Once I've been declared <u>right</u>, everything is back to <u>normal</u> (or maybe after a little <u>punishment</u>).

INIES

- Sally is an "inie." When an inie gets angry, she <u>stuffs</u> it inside and tries to keep anger from <u>expressing</u> itself. Her level on the anger scale (TRAIL) is probably <u>higher</u> than it appears to others.
- An inie's <u>assumptions</u> are often...
 - Anger is <u>bad</u> and conflict due to anger is <u>bad</u>. I should do everything I can to <u>avoid</u> it.
 - If I can make it <u>go away</u>, then everything is okay.
 - <u>Peace</u> is more important than justice. If I have to be seen as wrong, that's okay.
 - There is less <u>damage</u> in leaving it <u>unresolved</u> than there is by going

through the conflict.

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STRENGTHS AND WEAKNESSES

- Outies *strengths*
 - They are not <u>afraid</u> of expressing anger.
 - They have a strong desire for justice.
 - They tend to <u>resolve</u> anger quickly.
 - They tend <u>not</u> to invite anger's companions to the party.
- Outies weaknesses
 - They tend to be <u>slow</u> to hear, <u>quick</u> to speak, and <u>quick</u> to get angry.
 - They tend to act on their thoughts (perceptions) <u>before</u> evaluating them.
 - They tend to <u>lack</u> empathy and understanding.
 - They are prone to attacking the <u>person</u> and not the <u>problem</u>.
- Inies *strengths*
 - They value <u>controlling</u> anger.
 - They have a strong desire for <u>peace</u> and unity.
 - They tend to be <u>quick</u> to hear, <u>slow</u> to speak, and <u>slow</u> to get angry.
 - They are more <u>likely</u> to be empathetic and understanding.
- Inies *weaknesses*
 - They typically don't <u>resolve</u> anger. They <u>ignore</u> it till it goes off the radar.
 - They get angry with <u>themselves</u> for not being able to deal with anger.
 - Their unresolved anger <u>builds</u> inside them and eventually <u>manifests</u> itself.
 - By brooding over their anger, they <u>invite</u> anger's friends to the party.

Which one am I? _____

ANGER TRIGGERS

- Anger begins with a <u>provocation</u> (trigger).
 - "And they *provoked* the LORD to anger" (Judg 2:12)
 - "Fathers, do not *provoke* your children to anger" (Eph 6:4)
- What <u>provokes</u> our anger?
 - My six-year-old grandson, when asked how to keep his magical guinea pig from getting angry, replied: "It's easy. You just give him what he wants when he wants it."

<u><u> </u></u>	ne Five E's of an Anger Event
•	An Event occurs.
	An Expectation is unmet.
	An arousal is Evoked.
	An Evaluation occurs.
•	A response is Expressed.

- A closer look at the Five E's
 - One exercises <u>little</u> control over the occurrence of the event.
 - Is your expectation <u>realistic</u>? Is it godly or <u>selfish</u>?
 - The event is <u>not</u> the trigger. The <u>unmet</u> expectation is.
 - Arousal will happen. You can learn to control how <u>far</u> it takes you.
 - If you skip the fourth E, you may kill the mosquito but <u>destroy</u> your home.

- <u>Respond</u>, don't react. Rely on step 4 to guide your step 5.
- Anger is a natural response to threat. When we feel that someone or something is

threatening who we are, what we do, or what we value, we get angry.

- Reneau Peurify says to ask yourself three questions:
 - <u>Why</u> am I angry?
 - <u>What</u> do I want?
 - How am I threatened?
- Unmet expectations
 - Expectations of <u>ourselves</u>
 - "I should be <u>farther</u> along in my Christian walk than I am."
 - "I should have more <u>physical</u> stamina or beauty."
 - "I should <u>know</u> more than I do."
 - "I should have <u>achieved</u> more in my life than I have."
 - Expectations of <u>others</u>
 - "They should be more <u>respectable</u>, gracious, and well-mannered."
 - "They should be more loving, <u>caring</u>, and compassionate."
 - "They should be less biased and more <u>equitable</u>."
 - "They should be more <u>aware</u> and considerate of others."
 - Expectations of <u>things</u> in the world
 - "My electronic/mechanical <u>devices</u> should work flawlessly 24/7."
 - "Road construction should not be <u>scheduled</u> on high-traffic days."

- "<u>Government</u> regulations should be simpler."
- "It should never <u>rain</u> on days I plan to travel."
- Expectations of God
 - "I am on his side. Why should he make things so <u>difficult</u> for me?"
 - "I prayed and prayed. Why didn't he <u>hear</u> me?"
 - "Why is Joe <u>blessed</u> with so much more than me?"

• When our <u>reality</u> falls short of our <u>expectations</u>, we should consider what we <u>deserve</u>.

- We don't want justice for ourselves. Why should we demand it for others?
- We <u>never</u> live up to God's <u>expectations</u> of us. That's the definition of sin.

How can we demand others meet our expectations?

UNDERNEATH YOUR ANGER

Anger Iceberg

Icebergs are large pieces of ice found floating in the open ocean. What you can see from the surface can be misleading. Most of the iceberg is hidden below the water.

This is how anger works. Often when we are angry, there are other emotions hidden under the surface.

grief embarrassed overwhelmed tricked disgusted distrustful stressed attacked rejected guilt nervous anxious trauma annoyed exhausted envious unsure disappointed lonely offended worried regret hurt

Angry

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- Anger is <u>rarely</u> found without something else underneath it.
 - These <u>sub-level</u> emotions can be grouped as:
 - <u>Hurt</u>
 - Fear
 - Frustration
 - Determining the <u>cause</u> of the sub-level emotions is important for the

development of a <u>plan</u> to control your anger.

- This process may <u>require</u> the assistance of a professional counselor.
- Sub-level emotions can be deep and <u>complex</u>, stemming from:
 - Abandonment
 - Abuse
 - Rejection
 - Betrayal
 - Lack of physical affection

"There's only one person in the entire universe who knows how to meet our needs and heal our hurts. Only one person always fulfills the expectations he has for us. And when we're feeling insecure and afraid, only one person sees all our inadequacies and imperfections and loves us still—just the way we are. That's the glory of the cross. That's the message of New Testament Christianity."

from Chip Ingram, Overcoming Emotions That Destroy (Grand Rapids: Baker Books, 2009), 121.

SESSION 3 TAKE-AWAYS

- When it comes to anger style, people can be grouped into "outies" and "inies." Outies express anger visibly and vocally. Inies stuff anger inside and try to avoid outward expression. Both styles have strengths and weaknesses.
- 2. The Five E's of an Anger Event are:
 - i. An Event occurs.
 - ii. An Expectation is unmet.
 - iii. An arousal is Evoked.
 - iv. An Evaluation occurs.
 - v. A response is **E**xpressed.
- 3. Anger is a natural response to threat. When we feel that someone or something is threatening who we are, what we do, or what we value, we get angry.
- 4. Anger is most often triggered by an unmet expectation.
- When our reality falls short of our expectations, we should consider what we deserve.
- 6. Underneath most anger is some form of hurt, fear, or frustration.
- 7. Christ comes and meets us in our weaknesses with grace and redemption.

"I wouldn't have to manage my anger, if people could learn to manage their stupidity."

"Behind every angry woman stands a man who has absolutely no idea what he did wrong."

Anonymous

To be good and angry, a believer must learn to rebuke but not retaliate, to confront but not condemn, and to judge without being judgmental.

Session 4: Doing Anger Well

Scenario 2: Ralph and Rita (part 1)

Ralph and Rita come in for their first marriage counseling session. They have been married for 15 years and have 2 kids. Both have their boxing gloves on and are waiting for you to sound the bell. They can't even agree on who gets to swing first. After listening to the jabs fly for 15 minutes, you blow the whistle and insist that they stop for a minute. You ask Ralph to speak calmly and describe what it is that he is so angry about.

"Here's what happened. I had to work late last night, for the third time this week. We've got a big project going on and I'm the guy that has to review everyone else's work at the end of the day. If I don't give my approval, they can't start on their work the next morning, so it's not like I can blow it off and go home at 5:00. It was 7:30 and I was still in the thick of it, and she calls me and demands that I come home right away. I tried to get her to calm down and told her I'm doing my best to get out the door. After fuming a bit and saying a bunch of stuff that made no sense, she finally told me she had called Darlene, one of my co-workers, to see if I really was at work. Darlene told her she wasn't sure but she thought she saw me leave with a bunch of guys that were headed to the corner bar about an hour ago.

"I blew up. She had no business calling my co-workers and embarrassing me like that. I've never been anything but truthful with her. I couldn't believe she would accuse me of something like this. She told me she thought I was lying to her, and I told her she was crazy and hung up. I got home about 10:00 and we were both too upset to talk about it."

For the next 10 minutes, divide into groups of 6 or less, and answer the following questions based on what Ralph has told us so far.

- 1. What was Ralph angry about?
- 2. What did Ralph want?
- 3. What did Ralph perceive was being threatened?
- 4. What expectations did Ralph have of Rita?
- 5. What was underneath Ralph's anger?
- 6. Do you think Ralph has demonstrated selfishness? If yes, how?
- 7. Do you think Ralph's perception is reality? If no, how so?
- 8. Do you at this point think Ralph's anger is justified?
- 9. Do you think Ralph's actions so far have been reasonable? appropriate? godly?

Scenario 2: Ralph and Rita (part 2)

Rita was then given a chance to respond. She was more than ready.

"Well, that's mostly accurate. He just left out a rather important detail—like it was our anniversary. I had a sitter to come over at 7:00, dinner reservations at 8:00 at our favorite restaurant, and I was dressed to the nines. I knew he had a crazy week at work, but he assured me that morning as he left, that tonight would not be a problem... he would be home by 7:30 at the latest. Since I had not heard a peep from him all day—no text, nothin'—I started getting worried. So I called Darlene, 'cause I figured she was working late with the rest of them and I didn't have anyone else's number.

She had left with a "headache" at 6:30 (I think she had a date)—but when she told me she thought she saw Ralph leave with the guys for the bar, I was livid! Last year he totally forgot our anniversary and we had a really big fight over it—one I didn't think he'd want to repeat! Here I am thinking, "That louse! He's done it again! Got caught up in work and decided to go unwind with the boys!" When I called, I just started yelling. He was so upset about the whole Darlene thing that he didn't even apologize for forgetting we had a date. I had been excited about our plans for weeks, and then he goes and pulls a bone-head stunt like this. I've had it. You bet I'm mad!"

For the next 10 minutes, stay with your groups and answer the following questions based on what Rita told us.

- 1. What was Rita angry about?
- 2. What did Rita want?
- 3. What did Rita perceive was being threatened?
- 4. What expectations did Rita have of Ralph?

- 5. What was underneath Rita's anger?
- 6. Do you think Rita has demonstrated selfishness? If yes, how?
- 7. Do you think Rita's perception is reality? If no, how so?
- 8. Do you at this point think Rita's anger is justified?
- 9. Do you think Rita's actions so far have been reasonable? appropriate? godly?

Scenario 2: Ralph and Rita (part 3)

Ralph wanted an opportunity to speak again. His anger had cooled down somewhat.

"Yes, I did lose track of time. The pressure right now is pretty horrendous and it's hard for me to think about anything else. One of the guys turned in some really crappy work and I was ticked that I was having to clean up so much of his mess. When the phone rang, I immediately realized it was 7:30 and I was supposed to be going on a date with my wife. But when she lit into me with both guns blazing, my anger went through the roof. How am I supposed to control my anger under those circumstances?"

Defusing the Bomb (CALM)

- STEP 1: <u>Cool</u> down.
 - Anger past 6 on the TRAIL scale is moving swiftly towards <u>detonation</u>.

Take a <u>time out</u> and slow down your anger.

- STEP 2: <u>Ask</u> yourself some questions.
 - Why am I angry?
 - What do I want?
 - How am I threatened? Is the threat <u>real</u>? Is my anger level <u>appropriate</u> to the threat level?
- STEP 3: <u>Listen</u> for understanding and <u>share</u> your feelings.
 - What am I <u>missing</u>? (iceberg)
 - Do I understand what is <u>important</u> to my provoker?
 - "I feel _____ (underlying emotion)

when ______. (what happened)

I wish ______." (what we hoped was different)

- STEP 4: <u>Make</u> restitution and a <u>plan</u> to move forward.
 - <u>Acknowledge</u> your faults.
 - <u>Forgive</u>.
 - Determine what your collective goal is.
 - Put steps in <u>action</u> to achieve that goal.

SESSION 4 TAKE-AWAYS

- 1. Where anger is involved, there is usually a mess to clean up.
- 2. Underlying circumstances (and corresponding emotions) factor into the magnitude of the anger response.
- Sam Williams says, "We are often most dangerous when we are right." Being right does not give us the right to behave badly.
- Self-examination almost always reveals a sinful component of our anger responses.
- 5. When we have wronged another person, we must confess our sin to God and to that person and take the necessary steps to make restitution.
- 6. Forgiveness is not optional for the Christian.
- The job is not over just because the anger subsides. Determine the desired outcome and don't stop short of it.
- 8. After it's over, let it go. Don't ruminate on it. Don't bring it up again. Don't file it away for future use. Don't beat yourself up over it. Leave it to God who is "slow to anger and abounding in steadfast love."
- 9. Remember CALM
 - a. Cool down.
 - b. Ask yourself some questions.
 - c. Listen for understanding and share your feelings.
 - d. Make restitution and a plan to move forward.

"Whoever restrains his words has knowledge, and he who has a cool spirit is a man of understanding."

Proverbs 17:27

Session 5: Tools for Cooling the Flames

MINIMIZE STRESS (from Chip Ingram)

- Slow down the <u>pace</u> of life. •
 - Why are we told to <u>walk</u> in the Spirit, rather than <u>run</u>?
 - "There is more to life than increasing its speed." Orin Crain 0
- Reduce your expectations. •
 - Write your "To Do" list, then cut it in half. 0
 - Delegate. 0
 - Say "no".
- Admit your mistakes. •
- Laugh more. ٠
- Take care of yourself. •
 - o Sleep
 - Exercise
 - Eat healthy
 - \circ Have fun
 - Minimize medication 0
- Recognize your anger triggers. ٠

MAXIMIZE GOD

- Get <u>right</u> with God: believe in him, confess your sins, forgive others.
- Experience God's <u>unconditional</u> love and acceptance.
- <u>Accept</u> who God made you to be.
- Trust God and his <u>sovereignty</u>—acknowledge he is in control.
- Be a <u>grace</u> giver.
- Be a person of <u>prayer</u>.

MEMORIZE SCRIPTURE

- Prov. 15:1 A soft answer turns away wrath, but a harsh word stirs up anger.
- Prov. 12:18 There is one whose rash words are like sword thrusts, but the tongue of the wise brings healing.
- Prov. 29:11 A fool gives full vent to his spirit, but a wise man quietly holds it back.

Prov. 25:28 A man without self-control is like a city broken into and left without walls. Others...

SELF-SPEAK

"For though we walk in the flesh, we are not waging war according to the flesh. For the weapons of our warfare are not of the flesh but have divine power to destroy strongholds. We destroy arguments and every lofty opinion raised against the knowledge of God, and take every thought captive to obey Christ." (2 Cor 10:3–5)

- Anger tries to take <u>control</u> of your mind. Every <u>increase</u> on the anger scale increases the <u>volume</u> of anger's voice speaking at you.
 - Recognize anger is escalating and <u>cool down</u>. Take deep breaths, go for a walk, slow down your anger.
 - Recognize anger rarely encourages you toward <u>godliness</u>. Ed Welch says anger "shows a temporary alignment with the devil himself."
 - Speak <u>truth</u> to yourself.
 - "I am <u>in control</u> of my thoughts. I can choose to <u>ignore</u> my anger and let it go. I can choose to give anger complete <u>control</u>. And I can choose to <u>trump</u> anger's thoughts with God's thoughts. Anger holds no <u>power</u> over me, unless I give it power."
 - "Let all bitterness and wrath and anger and clamor and slander be put away from you, along with all malice. Be kind to one another, tenderhearted, forgiving one another, as God in Christ forgave you. Therefore be imitators of God, as beloved children. And walk in love, as Christ loved us and gave himself up for us, a fragrant offering and sacrifice to God." (Eph 4:31–5:2)
 - Think of <u>Jesus</u> at his trial and on the cross. He had every <u>right</u> to be angry, but instead he spoke <u>scripture</u> and words of comfort and <u>forgiveness</u>.

BE ASSERTIVE—NOT AGGRESSIVE

(from David Powlison)

Assertive	Aggressive	
rebuke	attack	
reprove	criticize	
admonish	accuse	
exhort	moralize	
confront	condemn	
judge fairly	be judgmental	
warn	threaten	
talk directly	talk aggressively	
righteous indignation	self-righteous hostility	

(from Les Carter)

Assertiveness	Aggressiveness	
Even tone of voice	Pleading or coercion prioritized	
Respect constantly maintained	Respect summarily disregarded	
Succinct	Can seem unending	
Keeping other's needs in perspective	Other's needs ignored	
Open to alternatives	Rigid and demanding	
Guided by constructive motives	Destructive in nature	
Responds to resistance with calm firmness	Responds to resistance with harshness	

• Peurifoy suggests the use of a D.E.R. script: *describe* the problem, *express* your thoughts/feelings, and *request* what you want.

CONFESSION & FORGIVENESS

(from Ken Sande)

- The Seven A's of Confession
 - Address everyone involved
 - Avoid if, but, and maybe (qualifiers)
 - Admit specifically
 - Apologize
 - Accept the consequences
 - Alter your behavior
 - Ask for forgiveness and allow time
 - Not all seven steps are needed all the time. Minor offenses can usually be settled more simply.
 - The seven A's are not supposed to be a ritualistic formula.
- The Four Pledges of Forgiveness
 - I will not think about this incident.
 - I will not bring up this incident again and use it against you.
 - I will not talk to others about this incident.
 - I will not allow this incident to stand between us or hinder our personal relationship.

USE AN ANGER LOG

(from Robert Nay)

DAILY ANGER LOG

TRIGGER/SITUATION (Where were you and what did others say or do?)

THOUGHTS (self-talk about your other, yourself, and why this happened)

FEELINGS (Are you anxious, guilty, angry, fearful? Be sure to record your physical sensations as well—e.g., stomach tight, face hot, shoulders tense—and place a number [1-100] on the intensity of your feelings)

ACTIONS (what you did or said in response)

OUTCOME (What personal or external outcomes occurred? How do you now feel about these outcomes?)

YOUR PLAN IF THIS HAPPENS AGAIN?

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WHAT IS THE GOAL?

Psalm 131 A song of ascents. Of David. O Lord, my heart is not lifted up; my eyes are not raised too high; I do not occupy myself with things too great and too marvelous for me. But I have calmed and quieted my soul, like a weaned child with its mother; like a weaned child is my soul within me.

O Israel, hope in the LORD from this time forth and forevermore.

Appendices

For further reading

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- Peurifoy, Reneau Z. Anger: Taming the Beast. 2nd ed. Citrus Heights, CA: LifeSkills, 2016.
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- Tafrate, Raymond Chip and Howard Kassinove. *Anger Management for Everyone: Seven Proven Ways to Control Anger and Live a Happier Life*. Atascadero, CA: Impact, 2009.
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Helpful websites

https://www.therapistaid.com https://bcbenziger.com/biblical-studies-and-emotions-research/

When is anger sinful? not sinful? (Wayne Mack)

When is anger sinful?

- 1. When it's for the wrong reasons (perceived "rights")
- 2. When we allow it to control us
- 3. When it becomes the dominant feature of our lives
- 4. When it involves brooding or fretting
- 5. When we keep a record of wrongs
- 6. When we pretend we are not angry
- 7. When we strike back verbally, passively, or physically
- 8. When we take it out on someone/something else

When is anger not sinful?

- 1. When we don't let it linger
- 2. When we control and restrain the expression of our anger
- 3. When we take time to examine our thinking
- 4. When we harness the energy created by our anger

Six Questions to Ask (Wayne Mack)

- 1. What is happening?
- 2. What does God think about what's happening?
- 3. What do I want/not want?
- 4. What am I tempted to do?
- 5. What scriptures support my thoughts/desires/actions?
- 6. Will I respond with "Thy will be done" or "my will be done"?

Anger Response Inventory (Chip Ingram)

Shut down	Spew out	
Assert power and authority	Threaten others	
Become pushy or aggressive	Become hostile and/or violent	
Yell, scream, shout, slam	Blame others	
Belittle (demean, slander)	Feel shame	
Intimidate others	Manipulate others	
Become depressed	Experience self-hatred	
Isolate yourself	Cover up your feelings	
Alienate others	Pretend you do not feel the way you do	
Suppress your feelings	Rationalize and/or justify your actions or	
	Feelings	
Repress	Make excuses	
Regress	Become discouraged, despondent	
Become fearful	Gossip, slander	
Grab, hit, push, beat, kick, slap, throw	Become selfish and self-centered	
things		
Become defensive	Minimize how your anger affects others	
Become prideful and arrogant	Deny your feelings	
Become withdrawn	Feel self-pity	
Become self-righteous	Become critical and cynical	
Lie	Become sarcastic	
Cuss	Give the "silent treatment"	
Withhold affection	Whine	
Put others down	Roll your eyes	
Cry	Groan	
Point your finger, or flip the middle finger	Give ultimatums	
Frown	Shrug your shoulders	
Shake your fist and/or head	Sneer	

What's Under the Hood (Ingram)

Hurt	Guilt	Resentment	Helplessness
Shame	Powerlessness	Envy, jealousy	Unmet expectations
Betrayal	Insecurity	Pride	Loneliness
Rejection	Dashed hopes and	Low self-esteem	Pressured, stressed
	dreams		out
Feeling trapped	Hopelessness	Failure	Exhaustion, fatigue
Depression	Disappointment	Sense of	Worry, anxiety
		worthlessness	

ABCD of Anger Management (Ingram)

- A acknowledge the anger
- B backtrack to the root reason
- C consider the cause
- D determine how to deal with the situation

Six Ways to Slow Down Your Anger (Ingram)

- 1. Communicate your needs in a nonaccusatory manner.
- 2. Try to understand and acknowledge the other person's point of view.
- 3. Stick to the issue and the facts (don't attack character).
- 4. Identify possible solutions (negotiate, compromise, cooperate, take turns, etc.).
- 5. Maintain calm, respect, and objectivity, and remain open to new input and/or ideas.
- 6. If the discussion becomes heated, consider taking a time-out.

8 QUESTIONS FOR DISMANTLING YOUR ANGER

(from David Powlison)

- 1. What is my situation?
- 2. How do I react?
- 3. What are my motives?
- 4. What are the consequences?
- 5. What is true?
- 6. How do I turn to God for help?
- 7. How could I respond constructively in this situation?
- 8. What are the consequences of faith and obedience?

Notes